



# The Pawticulars

**The FurKids Club LLC** operates 7 days a week lovingly caring for your furry family members. Safety and health of your furbaby is priority and our staff is dog handling/CPR/Animal First Aid trained.  
**Lobby hours: 7:00am to 7:00 pm daily except major holidays.**  
DOORS ARE LOCKED BETWEEN 8:00PM AND 07:00AM.

\*\*Please Check FB or our lobby for info on Holiday hours or emergency closure info

## REQUIREMENTS TO ATTEND

FurKids must be at least 16 weeks old & remain current on **required vaccinations and health testing**. All FurKids must have the required enrollment/waiver and Medical Release/Waiver forms completed prior to their first visit.

### **🐾 Playgroup Compatibility Evaluation \$20.00**

We are an open-play arena facility. **Your dog(s) must attend a 3-hour assessment to determine** their level of social development to ensure they are not aggressive or fear repressed and can play well with others without posing a danger to self, other dogs, or humans.

**Note:** all dogs are required to attend a minimum ½ day of daycare (not same day as trial) prior to any overnight stay. Puppies may be required a full day.

**Leash:** required to enter/exit the facility

**Name-tags:** with current phone number

**Collar:** must wear a quick release collar. **No choke/chain, pinch, or metal buckle collars are allowed. See Care Team member for details.**

## REQUIRED VACCINES

Bordetella, DHPP, Rabies. See Vaccination sheet.

**Also required:** A negative heart worm test, negative fecal float test. Must have written Veterinarian verification. PLEASE see our vaccination/health requirement sheet

**Flea prevention: required.** must have info on enrollment form. If we see a flea on your dog, we will provide flea bath \$20. If not resolved, we will contact you to pick up your dog. If

**\*ALL MALE FURKIDS MUST BE NEUTURED BY 6 MONTHS.** We recommend female FurKids be spayed, but is not required.

### Registration \$10.00 fee

Fee includes administrative on-boarding to include verification and reminder updates on vaccinations, health testing, providing report cards, other processing required to maintain your dogs account.

**Emergency Contact Tag:** Initial included in registration, additional \$10.00. If your pup is ever lost and you cannot be reached, your FurKid can be brought to us and lovingly cared for until you can be reached and make arrangements to get your pup.

## RESERVATIONS - REQUIRED

We fill our spots fast! We Accept reservations by phone, gingrapp, website. **Walk-ins:** CALL to see if we have a space available as we cannot guarantee walk-in availability. **A credit card is required to be left on file.**

**Payments:** Payment is due in full at the time of picking up FurKid. Visa, MC, AMEX, PayPal, personal checks, or cash. **Please make sure you understand our charges prior to your FurKid(s) reservation.** If someone else will be picking up your Furbaby, you may leave a credit card on file, pay via phone, PayPal, or in advance. **\$35 handling fee for all returned checks.**

## PEAK PERIODS – 2018

**March 23-April 1, May 24-29, \*July 1-5, \*Sept 1-5, Oct 5-9, Nov 9-12, \*Nov 17-26, \*Dec 15-Jan 5**

**Peak times fill up fast! RESERVE EARLY!**

**(\*require 2-night minimum stay for overnights)**

**New FurKids:** a 50% deposit is **required** prior to the first **PlayCare or StayCare visit**. if cancelled 48 hours prior to the reservation, FULL REFUND, otherwise subject to forfeit of deposit.

**Deposit: All StayCare Reservations require a 50% deposit** to secure your FurKids reservation. Many times we fill up fast and turn customers away and then people do not show for reservations. We schedule our employees based on the reservations we have to ensure proper care for your FurKids!

**PlayCare** – subject to minimum \$10 reservation fee.

## CANCELLATION POLICY

**PlayCare:** 24hr notice. Less than 24 hrs, subject to forfeit of the \$10 fee. **StayCare:** 48 hrs full refund.

You may extend a reservation without further deposit, but will be subject to availability.

**NO SHOW/NO CALL: FULL CHARGE** of one day PlayCare or forfeit of your deposit for PlayCare or StayCare. Punch card holders subject to a forfeit one punch/visit.

## OTHER SERVICES

We offer in-house Bath, Brush, ear clean, and more!

**TFKC Food \$2.00 per cup.** If your furbaby runs out, or if you forgot food, we will feed them high quality grain-free Diamond.

**\*\*NOTE: THIS IS AN OVERVIEW OF INFORMATION, SEE CARETEAM MEMBER FOR COMPLETE MEMBERSHIP, PRICING, AND REQUIREMENTS.**

COMING SOON: GINGR APP! Where you can upload information, make reservation requests, read report cards, view pictures, and more!

**QUESTIONS? PLEASE CALL 334-417-0243**

***The Owners and Staff of The FurKids Club THANK YOU for entrusting us with the care of your furry family members!***